Lobbying Effort On Topic Not Yet Assigned A Bill Or Rule Number

2011-2012 Legislative Session

Development, drafting or introduction of a proposal relating to

Service quality rules.

Action Intended To Affect: Legislative Matter

Total Hours Of Effort On This Matter

| 2011 | 2011 | 2012 | 2012 | Total |
|----------------|-----------------|----------------|-----------------|-------|
| January - June | July - December | January - June | July - December | |
| 7 | 3 | 3 | 2 | 15 |

Hours of Principals' Efforts on This Matter

| enturyLink (formerly CenturyTel Service Group LLC) | | | | | |
|--|-------------------------|------------------------|-------------------------|---------|--|
| 2011 January - June | 2011 July - December | 2012 January - June | 2012 July - December | Total | |
| 7 (1%) | 3 (1%) | 3 (1%) | 2 (1%) | 15 (1%) | |